

A man with short dark hair and glasses, wearing a dark suit, white shirt, and striped tie. He has a blue lanyard around his neck and a small yellow Oakpark Security badge on his left lapel. The background is a solid yellow color.

OAKPARK SECURITY

Innovative Resilience & Security Strategies For Businesses

MANAGING RISK • DELIVERING VALUE

Oakpark Security Systems Ltd
is a leading provider of business
security & resilience solutions
across East Anglia & the South
Coast of England.

Offices In:

- Colchester (Head Office)
- Portsmouth
- London
- Norwich
- Cambridge

OAKPARK SECURITY

Our approach is to partner with organisations to help develop and coordinate their resilience strategies using an integrated solution of manpower, technology and consultancy services as required.

We understand the financial pressures that businesses face in terms of their spend on security services and our focus is therefore on delivering innovative, streamlined solutions that provide a strong return on investment.



“ At Oakpark Security, we endeavour to provide more than a security service and instead offer our customers a comprehensive resilience strategy. We possess an experienced and multi-skilled team who are able to help protect our customers against an evolving landscape of risk. ”

Peter Sutton

Head of Oakpark Security

BUILDING RESILIENT ORGANISATIONS

Organisational resilience is the concept of making your business ready to absorb the impact of unforeseen disruption and providing the necessary structures to rapidly respond to such pressures.

RESILIENCE FOCUSED

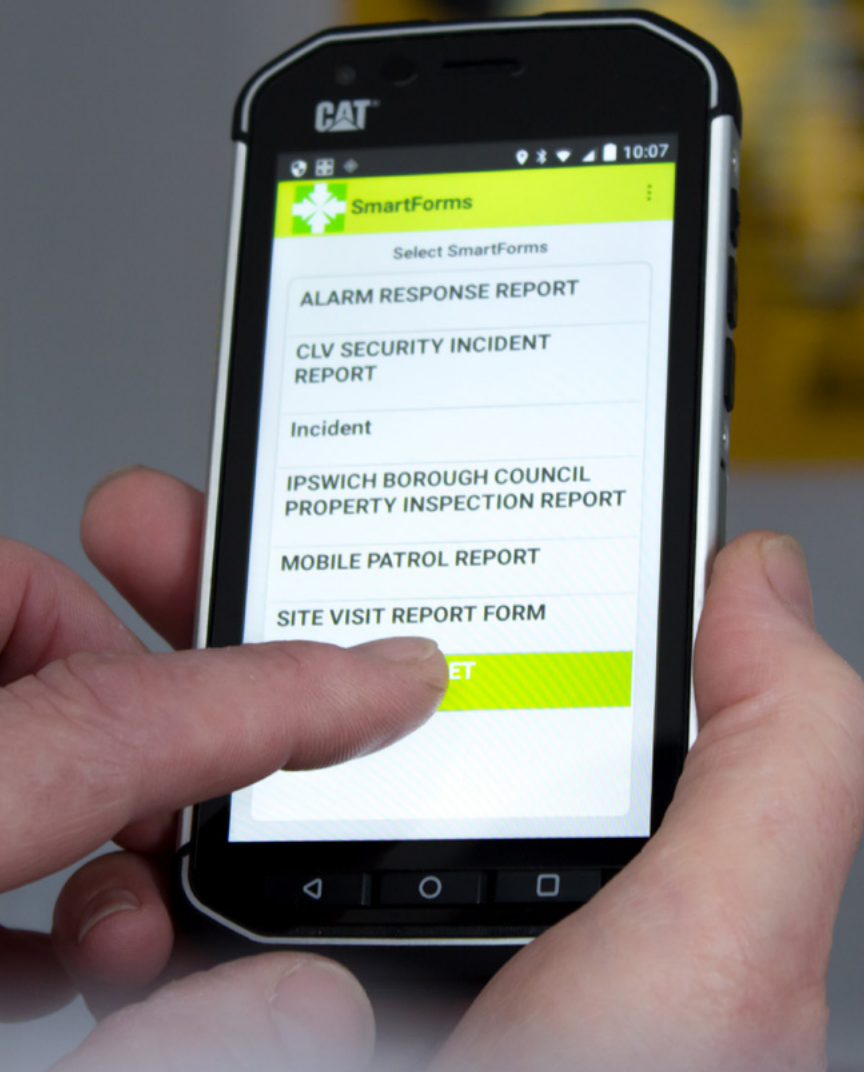
Oakpark Security is more than a provider of security services to commercial and residential customers.

In response to the evolving and complex threat landscape faced by our customers, we have transitioned our service delivery model from risk-based to resilience-focused.

We continue to utilise our core services of security manpower, technology and consultancy – but we do so within a framework designed to protect your business against the impact of a major disruption.

Whether you are an SME or a multinational corporation, these principles remain the same. Oakpark Security will work in partnership to deliver a streamlined, innovative security solution to protect your property, people and reputation.





What Does Resilience Mean For My Business?

- Identifying pressure points that will compromise the ability of the business to trade or remain financially viable.
- Acknowledging that your business must constantly adapt to changing circumstances and be able to bounce back quickly.
- Utilising security services – manpower, technology & consultancy – to help manage and coordinate planned and unplanned disruption.
- Focusing on the impact rather than the likelihood of potential risk.

Turn the page to find out how to prevent business disruption and discover the starting point for a resilience strategy. ➔

Building Resilience Through Intelligence & Technology

BESPOKE & STRUCTURED RISK ANALYSIS

All of our customers benefit from risk analysis carried out by trained security consultants with specialist knowledge.

Oakpark Security have developed a bespoke Security Risk Survey that our consultants utilise to provide the foundations of any security and resilience solution. By assessing a number of detailed key indicators and adding supporting photographs/diagrams, we are able to build a smart solution that protects your business against unnecessary disruption.

Our consultancy team can produce a detailed sector-specific survey report for your organisation, inclusive of maps, photographs and diagrams where applicable. This can be used as the basis for an improved and updated business resilience strategy.



THE LATEST MOBILE TECHNOLOGY

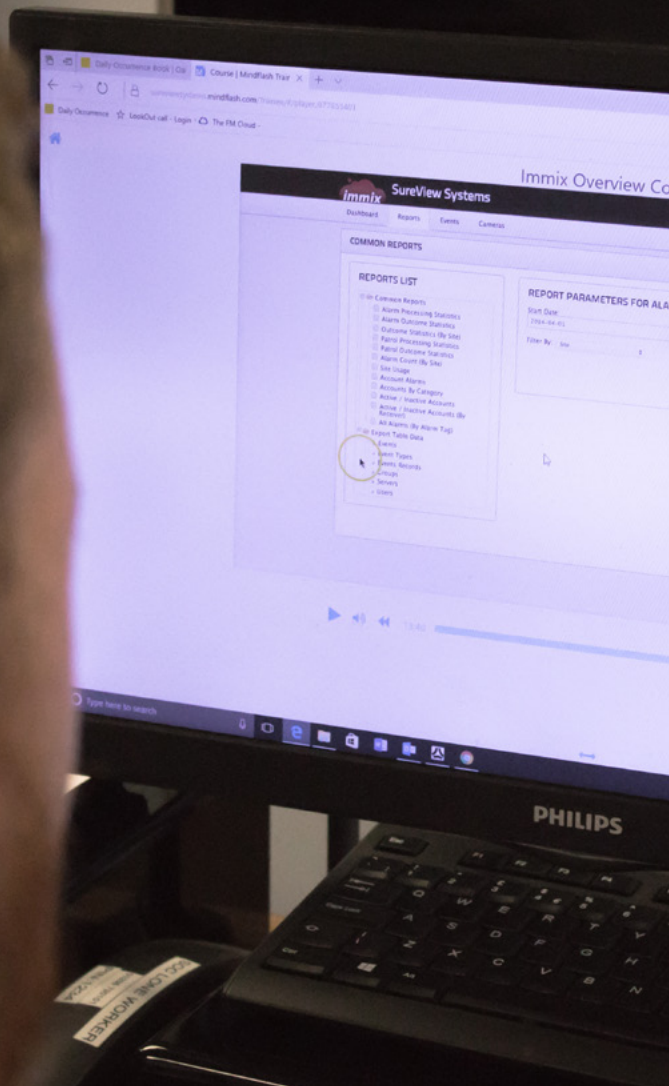
As part of our efforts to promote an agile, integrated workforce, Oakpark Security have invested in industry-leading employee management software called SmartTask™.

SmartTask™ allows our frontline staff to utilise their smartphones and tablets to record and document their activities in real time, complete with photographic evidence and a GPS 'time stamp'.

Our customers can access all information relevant to their contract using a secure web portal. This includes incident reports, property inspections and completed patrols.

“Record and document their activities in real time, complete with photographic evidence”





INVESTMENT IN TRAINING

We understand that customers are seeking to increase the return on their investment in security personnel and we have therefore ensured that our frontline staff have access to an advanced learning and development initiative.

Frontline staff have access to a range of e-learning modules that blend visual assessments, multiple choice tests and scenario-based training. The aim is to cascade important information effectively to our security officers in formats that are memorable and easy to digest.

Our learning and development initiatives promote enhanced customer service and security awareness skills that provide upskilled security officers of the highest calibre.

“We understand that customers are seeking to increase the return on their investment”



REAL-TIME INTELLIGENCE

The Central Operations Centre offers a complete command and control solution for our frontline security staff. Using a range of software, our Operators can gather real-time information including vehicle movements, health and safety incidents, completed patrols and any associated photographic evidence.

The hub also allows us to protect your property and your people using Remote Monitoring solutions including Virtual Guarding, audio warnings and lone worker check calls or alerts.

“A point of contact and coordination on a 24/7 basis”

OUR SERVICES

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SECURITY PERSONNEL

Oakpark Security can supply your business with security officers who are fully licensed, highly-trained, and motivated to deliver an excellent standard of service.

We aim to fully integrate our operatives into your business operations and add value at every opportunity through 'up-skilling' and training. We support our security officers with an industry-leading training initiative and the latest supporting technology.

At Oakpark Security, we understand the importance of ensuring that our security operatives are professional in both appearance and demeanour. Frontline security personnel serve as an ambassador to the customers of our customers, and we therefore ensure that our staff are fully cognisant of your company brand and culture prior to

their deployment. Our security personnel are therefore equipped with the skills and awareness to protect not only your people and property, but also your business brand and reputation.

Our manpower services are supported by industry-leading mobile technology. Security officers have access to web-based patrol verification and incident reporting systems that allow them to communicate directly with our management and our customers on a 24/7 basis. We promote a proactive learning and development initiative that seeks to impart improved skills in areas such as Customer Service, Security Awareness, and Data Protection. It is this emphasis on 'value-added' training that ensures Oakpark Security supplies uniformed operatives of the highest quality to its customers.



“

The Oakpark Security team are first aid trained, able to use our site computer systems to log visitors onto and off site, and are also fully coherent in giving brief site inductions which ensure our visitors fully understand our site EHS rules before entering.

”

Paul Dance

Manufacturing Manager

KEYHOLDING & MOBILE RESPONSE

Oakpark Security is one of the largest outsourced keyholding companies in the South-East of England. We can act as a primary keyholder to customers in both the commercial and residential sectors, and offer a rapid mobile response in the event that their intruder alarm is activated.

On receipt of an intruder alarm activation, our Central Operations Centre will task a liveried response vehicle to your premises to investigate. A full check of the site will be conducted and should the alarm be verified as false, our Response Officer will reset your alarm system and re-secure the premises. Should the alarm activation be a genuine break-in, our team will initiate a series of pre-agreed escalation procedures such as contacting emergency customer keyholders, notifying the Police and arranging a boarding up crew to re-secure the building.





Key Storage: BSIA Best Practice

- All keyrings and tags are removed.
- Keys are secured together using a coded security seal.
- Keys are stored in a pouch with a secondary numbered seal.
- All vehicles are equipped with double locking steel safes.
- Daily key checks are carried out to ensure integrity of process.





MOBILE PATROLS

Oakpark Security can offer Mobile Security Patrols of residential and commercial premises as a cost-effective alternative to a permanent manned guarding presence.

A liveried patrol vehicle will attend your property at pre-arranged or random times and conduct a full check as specified in your instructions. The service is flexible and can be amended at short notice to suit a customer's security requirements. It offers the perfect balance between detection and deterrence.

Mobile patrols are conducted in accordance with the patrol schedule agreed with our customer. A uniformed operative in a liveried vehicle will visit your property at the specified intervals and typically conduct an external check of all doors, windows, vehicles and outbuildings. Should there be any indication of an attempted or actual break-in, our Central Operations Centre will notify an emergency keyholder and request the assistance of the police before further investigation is carried out.

Investment In SmartTask: The Last Twelve Months In Numbers

99,000+ 

Electronically verified mobile security patrols completed.

5,300+ 

Photographic patrol reports completed.

187 

Incident reports completed.

Monitored Inspection Points

All of our patrols are verified by our SmartTask proof of presence system, allowing our customers to view and scrutinise our patrols through a web-based portal. With NFC tags placed at agreed inspection points, our officers read these inspection points using their Smartphone devices to record their presence and movements around a particular site.

“A uniformed operative will visit your property at the specified intervals and conduct an external check of all doors, windows, vehicles and outbuildings.”



REMOTE MONITORING

Oakpark Security can offer its customers a wide range of monitoring and technology options to help address the risks to their assets. We are able to provide cutting edge technology solutions including CCTV and Access Control systems, all monitored from our Central Operations Centre.

As part of our emphasis on risk-based security solutions, we offer our customers a wide range of technology options to help protect their business from disruption. Our extensive suite includes CCTV monitoring, access control systems (including biometrics), number-plate recognition (ANPR), security lighting and barriers, and building management systems (BMS). We source cutting-edge technology from leading industry suppliers who ensure we are kept abreast of all the relevant advances in software and hardware.

Oakpark Security utilise the Immix® Central Station platform which allows us to integrate all types of IP-based CCTV systems into our Remote Monitoring Centre at no additional cost to the customer.



Lone Worker Protection

In a world where employees face increasing risks and safety issues at work, Oakpark Security is able to supply a wide range of technology options to help companies protect their people.

Our security advisors will generate a risk profile for your staff and then advise you on the relevant modular option that fulfils your requirements. All our lone worker protection options are supported by our 24/7 Central Operations Centre. Our suite of lone worker protection options cater to a range of scenarios and pricing scales and is regularly updated as new technology is released.

Our Modular Options:

- Check calls.
- Text-In alerts.
- Smartphone timers & GPS alerts.
- SOS panic alarms.
- 'Man Down' belt worn device.

400,000+ 

Safety check calls taken in the last 12 months.



VACANT PROPERTY PROTECTION

Oakpark Security Systems can offer a wide range of options to assist in the protection of vacant and managed commercial property. We use a range of physical and electronic countermeasures to protect your property against key risks pertaining to both criminal and accidental damage.

Manpower services available include security officers or live-in guardians, random or scheduled mobile patrols, and vacant property inspections (VPIs). Our Vacant Property Inspections can be done on a daily, weekly or monthly basis, and involve a trained mobile patrol officer conducting a full check of the property including perimeter, doors/windows, gas/electricity/water meters and completing a checksheet which is then sent to our client. These reports are electronically verified and contain photographic evidence to verify the condition of the property.

Industry Leading Technology

Oakpark Security is also able to offer a number of industry-leading technology options including temporary wireless CCTV, motion detection systems, intruder alarms, and flood & temperature alarms.

Our focus on battery-powered wireless technology allows for a rapid deployment of CCTV and alarm systems that do not incur expensive labour costs or require a power source. The systems are also able to be deployed with minimal disruption to the aesthetics of the property,

making them ideal for residential or listed properties that are empty only in the short-term.

We are focused on providing a rigorous risk assessment when assuming responsibility for vacant property. Our team focus not only on criminal damage, such as graffiti, arson or vandalism, but also on the likelihood of other risks such as water damage, fire, and adverse weather.

Why Not Take Advantage Of Our New Cleaning Division To Help Clear, Clean & Maintain Your Vacant Property?

We can provide a complete solution for your vacant property portfolio that combines cleaning, security and maintenance.

Clear → Secure → Maintain → Inspect

Contact enquiries@oakparkcleaning.co.uk for more information on this integrated service.

OAKPARKCLEANING





RIDGEONS

Timber & Builders Merchants

CASE STUDY

Increasing resilience through a streamlined, coordinated & flexible keyholding & mobile response service across a regional portfolio.

“

Ridgeons first partnered with Oakpark Security in 2014 since which time they have provided a keyholding and response service to a growing portfolio of Ridgeons locations. We have found the service to be reliable, rapid and efficient, with the benefit of a a single point of contact.

Ian Newman

Loss Prevention Officer

”



What Were Ridgeons Looking For?

The customer had a number of key aims; to consolidate and reduce the number of outsourced keyholding providers that they utilised, to increase reliability and consistency within the said service, and to pair with those security partners able to deal with ad hoc requests for additional short-term services.

How Did Oakpark Security Help?

We offered Ridgeons a cost-effective and coordinated keyholding service across Norfolk, Suffolk, Essex and Cambridgeshire managed by a single account manager who can deal with additions to the portfolio quickly and efficiently.

The Results

In 2014 we partnered with Ridgeons in order to provide manned guarding at the company's central distribution facility in Suffolk. We now also support Ridgeons with emergency and temporary guarding when needed, as well as continuing to grow our keyholding portfolio with Ridgeons and their PlumbStock™ and Anglia Tool Centre™ franchises.



CASE STUDY

Creating a safe learning environment using uniformed security staff upskilled in safeguarding techniques.

What Were Colchester Institute Looking For?

Colchester Institute tendered their contract for outsourced security in November 2010 in order to standardise the service across multiple campus locations. They were searching for a provider who could maintain the requisite service levels and engage regularly with the site-based staff.

How Did Oakpark Security Help?

We submitted a proposal to Colchester Institute that committed to regular supervision visits by our local management team. We committed to staffing levels at 120% of the required contracted levels to ensure that we could always provide relief officers inducted in the Safeguarding training required by Colchester Institute.

The Results

We have developed a long-term relationship with Colchester Institute over the course of two contract lifecycles. Our security officers play a major role in supporting the Estates team in preserving a safe learning environment for 14,000 students who attend Colchester Institute.



Their service has proven to be a critical factor in the ongoing success of the Campus Security function. Their approach to the training and safeguarding of our students has always met the high standards demanded by Colchester Institute.



Stuart Tyler

Security & Estates Manager



CASE STUDY

A comprehensive & innovative integrated monitoring, patrol & technology solution with a central focus on crime prevention.

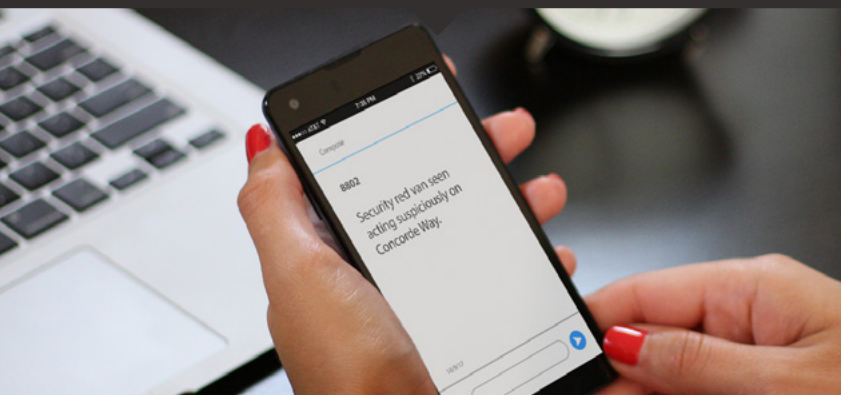


I have found Oakpark Security's level of service and professionalism to be of the highest standard. We have developed an excellent working relationship and they are a key part of our security project that includes working and liaising with the local police. I have no hesitation in recommending their services.



Martin O'Rourke

SBFL BID Project Manager



What Were SBFL Looking For?

The Segensworth Business Forum Ltd (SBFL) represents the interests of all businesses on the Segensworth Industrial Estates in Fareham, Hampshire. As part of the SBFL's management of the Business Improvement District funding allocated to the estate, they were looking to make significant reductions in the levels of crime being experienced on the estates.

How Did Oakpark Security Help?

We worked with SBFL to implement an integrated monitoring and response solution for the estates. High visibility mobile security patrols were introduced alongside remote CCTV patrols from our Remote Monitoring Centre in Colchester, Essex. We have offered a number of other innovations throughout the lifecycle of the contract, including free crime prevention seminars sponsored by the SBFL. We also introduced a SMS information service for businesses to report suspicious activity and to receive intelligence updates from the SBFL and Oakpark Security.

The Results

Since 2011, we have completed in excess of 26,000 physical mobile security patrols of the Segensworth Estate, paired with 7,000 remote CCTV patrols. Most critically, levels of crime have reduced by 40% since 2011 according to Hampshire Police.

 www.oaksec.co.uk

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 @OakparkSec